



COMPANY PROFILE

**Ractrip
Limited**

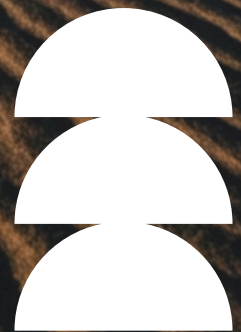
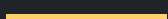


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> Introduction



**Shamsul Amin
Chowdhury**

Founder & Chairman



**Md Ruhul Aziz
Chowdhury**

Founder & Managing Director



About Our Company

Ractrip Limited is a premier travel agency based in Dhaka, Bangladesh, dedicated to creating seamless and memorable travel experiences. With years of industry experience, we have established ourselves as a trusted partner for both individual and corporate clients. Our expertise lies in offering personalized travel solutions meticulously tailored to meet the unique needs, preferences, and budgets of our customers.

Our team of passionate travel experts is the cornerstone of our success. They are committed to providing exceptional service, ensuring that every aspect of your journey is hassle-free and enjoyable. At Ractrip Limited, we prioritize your safety, comfort, and satisfaction, working exclusively with trusted global partners to deliver the best value for your travel plans.

OUR MISSION

What Drives Us Forward

To simplify global travel by delivering personalized, seamless, and unforgettable journeys — grounded in safety, comfort, and exceptional value.

As one of Bangladesh's most trusted travel agencies, Ractrip Limited is built on a foundation of relentless quality. We go beyond booking — we craft complete travel experiences with meticulous attention to every detail. From visa processing to hotel reservations, our team ensures each client receives world-class service backed by years of industry expertise and global partnerships.



OUR VISION

Where We Are Headed



To be the leading travel agency in Bangladesh, inspiring global exploration through our unwavering commitment to quality, trust, and exceptional service.

We envision a future where Ractrip Limited stands as the most recommended travel brand in South Asia. By investing in technology, building strategic global partnerships, and nurturing a team of dedicated professionals, we are creating a legacy of trust and innovation that transcends borders.

Our commitment extends beyond transactions, we build relationships. Every visa processed, every flight booked, and every itinerary crafted reflects our dedication to exceeding expectations. With a growing network spanning 80+ destinations, we are positioned to redefine what travel excellence means in Bangladesh and beyond.

Global Reach

Connecting clients to 80+ destinations worldwide through certified airline and hotel partnerships, ensuring seamless end-to-end travel.

Industry Leader

Setting new benchmarks in service, reliability, and professionalism - recognized by partners and clients across the region.

Client Trust

Building lasting relationships through transparency, consistent results, and a relentless focus on client satisfaction.

Credentials & Compliance

Fully licensed, government-certified, and industry-recognised.

CAAB Member

Civil Aviation Authority
of Bangladesh

Authorised by the national aviation
regulator for air ticketing and
travel operations.

TOAB Registered

Tour Operators Association
of Bangladesh

Recognised member of the country's
premier tour operators body,
ensuring industry standards.

Trade License

TRAD/DNCC/001395/2022

Officially licensed under Dhaka
North City Corporation for
lawful business operations.

Est. 2022

Dhaka, Bangladesh

Operating from the heart of
Bangladesh's capital with a
global service reach.



4.8

Rating



10K+

Clients



4+

Years



80+

Destinations

Why This Matters

Every certification we hold reflects our relentless commitment to quality, transparency and compliance. When you work with Ractrip Limited, you work with a fully vetted, government-approved partner—giving you confidence at every step of your journey.

Our Core Services

Delivering excellence across every travel touchpoint.

Visa Processing

01

Expert handling of tourist, business & medical visas for 50+ countries. Fast-track processing, document verification, and embassy coordination included.

Tour Packages

02

Curated domestic and international packages tailored to your budget. Group tours, honeymoon specials, and corporate retreats available year-round.

Air Ticketing

03

Best fares on 100+ airlines with 24/7 booking assistance. Flexible rebooking, group discounts, and corporate travel management.

Hotel Booking

04

Premium to budget stays worldwide, handpicked for quality. Real-time availability, verified reviews, and exclusive partner rates.

Umrah Packages

05

Complete Umrah solutions with flights, hotels & guided support. Economy to premium packages with trusted local partners in Saudi Arabia.

Medical Tourism

06

End-to-end medical travel coordination with top hospitals abroad. Appointment scheduling, visa support, and post-treatment follow-up included.



Our Team

Meet the professionals driving our global operations

S Amin Chowdhury

Founder & Chairman

R Aziz Chowdhury

Founder &
Managing Director

A Rahman Ashik

Chief Business Officer

Md Al Raji

Advisor - Umrah

Md Zahir Rayhan

Business Development
Manager

Md Riaz Uddin

Head of Marketing

Parvez Mia

Officer - Accounts & Finance

Md Abdur Rahaman

Officer - Reservation

Md Riyazul Islam

Officer - Visa

Emran Hossain Maruf

Officer - Package

Ayon Mahmud Omi

Officer - Customer Relations

Fahim Faysal

Officer - IT

One Officer. One Department. Full Accountability.

Every department at Ractrip is led by a dedicated officer who owns the outcomes end-to-end. This ensures faster decisions, clear responsibility, and uncompromising quality at every level of our operations.

■ Ownership

Each officer takes full charge of their department's deliverables and targets.

■ Coordination

Cross-department collaboration ensures seamless service from inquiry to delivery.

■ Accountability

Clear reporting lines and KPIs drive performance and client satisfaction.

> Visa Processing

01

Consultation

We assess your profile and provide expert guidance on all visa requirements, creating a clear strategy for success.

02

Document Preparation

We guide your document gathering and meticulously review the complete file to ensure it meets all official requirements.

04

Visa Collection & Delivery

We track the application status, securely collect your passport upon decision, and arrange for a prompt and convenient delivery.

03

Application Submission

We expertly handle all application forms and submission procedures, ensuring everything is lodged correctly and on time.



Your Passport to the World

USA · UK · Canada · Australia · Schengen · China · South Korea · Japan · Singapore · Malaysia · Thailand · UAE · Turkey · and 40+ more destinations

> Tour Packages

01



Thailand - Malaysia - Singapore

Embark on a dynamic journey through three of Southeast Asia's most iconic nations. This package is perfectly crafted to offer a vibrant blend of experiences, from the bustling street markets and ornate temples of Thailand to the cultural melting pot and iconic Petronas Towers of Malaysia, cityscapes and world-class attractions of Singapore.

02



Maldives - Sri Lanka

This unique package offers the best of both worlds, combining the serene, unparalleled paradise of the Maldives with the rich cultural tapestry of Sri Lanka. Escape to pristine white-sand beaches and turquoise waters, then delve into the history, lush landscapes, and vibrant colonial-era. It is the ideal getaway for both relaxation and exploration.

03



China

Embark on a grand expedition through the "Middle Kingdom," where ancient history meets futuristic innovation. From the timeless Great Wall to the neon skyline of Shanghai, China offers experiences on a massive scale. Explore the vibrant hub of Guangzhou, home to the iconic Canton Tower. A captivating blend of tradition and modern power.

> Tour Packages

04



Nepal

Discover the breathtaking beauty and spiritual heart of the Himalayas with a trip to Nepal. This journey takes you from the ancient temples and historic Durbar Squares of the Kathmandu Valley to the serene landscapes offering majestic views of snow-capped peaks. A perfect destination for those seeking adventure and profound natural beauty.

05



Bhutan

Step into the "Land of the Thunder Dragon," a Himalayan kingdom where happiness is a way of life. Discover pristine mountain air, emerald valleys, and cliffside wonders like the Tiger's Nest. Explore historic Dzongs and beautifully preserved Buddhist culture. It is the ultimate destination for spiritual renewal and breathtaking natural beauty.

06



Luxury Domestic Package

Experience the finest hospitality within Bangladesh with this premium package for the discerning traveler. Enjoy ultra-luxury resorts in Sreemangal's tea gardens or the shores of Cox's Bazar. From private Sundarbans cruises to exclusive Sylhet tours, we offer the pinnacle of comfort. Rediscover local gems with world-class dining and elite service.

> Air Ticket

Domestic & International Flights

We provide comprehensive air ticket booking services for domestic and international routes. From economy to business class, we compare fares across all major airlines to secure the best deals with flexible options tailored to your travel needs.

How We Book For You

- 01 Share Your Travel Plan**
Tell us your destination, dates, preferred airlines, class, and budget. We listen to every detail to plan your perfect journey.
- 02 Compare & Find Best Fare**
We scan all major airlines and platforms to find the lowest fare with the best route and timing options for you.
- 03 Confirm & Issue Ticket**
Once you approve, we secure your booking, issue the e-ticket, and send instant confirmation to your email and phone.
- 04 Post-Booking Support**
Need to reschedule or request a refund? Our dedicated team handles all changes and provides round-the-clock assistance.

100+
Airlines

Lowest
Fare Guarantee

24/7
Support

Refund · Reschedule · Multi-City · Group Booking

Manage your travel plans with ease, from quick refunds and flexible rescheduling to seamless multi-city trips and hassle-free group bookings. Everything you need for a smoother, smarter booking experience in one place.

> Hotel Booking

Domestic & International Accommodations

We provide end-to-end hotel booking services across 80+ destinations worldwide. From budget-friendly 2-star stays to premium 5-star luxury resorts, we ensure every traveller finds the perfect accommodation tailored to their needs, schedule, and budget.

480+

Destinations

2-5 Star

Hotel Range

24/7

Support

Rooms · Suites · King Beds · Twin Beds · Wi-Fi · Pool · Breakfast · Airport Shuttle

Highlight Features Available Across Our Partner Hotels

How We Book For You

01

Understand Your Needs

We gather your travel dates, destination, budget, and preferences to find the ideal match.

02

Search & Shortlist

Our team scans verified hotels across platforms, comparing rates, reviews, and amenities.

03

Secure Your Booking

We lock in the best rate with flexible cancellation, confirm your reservation, and send vouchers.

04

Check-In & Beyond

We coordinate special requests, early check-in, and provide on-trip support if anything changes.

Our Umrah Services

Delivering a seamless, spiritually fulfilling Umrah experience

From visa processing to guided Ziyarah, we handle every detail so you can focus entirely on your spiritual journey. Our dedicated team ensures comfort, reliability, and peace of mind at every step.



**Visa
Processing**



Hotel



Transport



**Guided
Ziyarah**



Umrah Services

Every detail handled with care and precision

01

Umrah Visa

Complete documentation, embassy coordination, and timely approval — we ensure your visa is processed without delays or complications.

02

Hotels

Handpicked accommodations near Haram in Makkah and Madinah, ranging from comfort to luxury, tailored to your budget and preferences.

03

Transport

Private airport transfers, intercity travel between Makkah and Madinah, and local transport for all ziyarah visits arranged seamlessly.

04

Guided Ziyarah

Expert-led visits to sacred and historical sites with full spiritual context, comfortable scheduling, and small group sizes.

Umrah Packages

Choose the package that suits your journey

Economy Budget-Friendly

- 3-star hotel near Haram
- Shared transport
- Visa processing included
- Group ziyarah tours
- Makkah & Madinah stay
- Airport pickup & drop

Premium Most Popular

- 5-star hotel near Haram
- Private transport
- Visa processing included
- Private guided ziyarah
- Makkah & Madinah stay
- Airport VIP transfer
- Meal arrangements

Family All-Inclusive

- 5-star suite
- Private vehicle & driver
- Visa processing included
- Custom itinerary planning
- Makkah & Madinah stay
- Airport VIP transfer
- Full meal package
- Dedicated family guide

Medical Tourism Services

Comprehensive healthcare facilitation across India, Thailand, Singapore & Malaysia

Core Medical

Visa assistance, fast-track processing & document review

Doctor Appointment

Specialist booking, priority scheduling & online consultation

Hospital Services

Admission, medical quotation & treatment coordination

Travel Services

Air tickets, hotel reservation & airport pickup/drop

Patient Assistance

Translator, wheelchair & companion support

Emergency Services

Urgent medical travel, appointments & flights

Available Countries

Thailand | Singapore | China | Malaysia | India

Specialized Treatments

Cancer Treatment

Cardiology

Neurology

IVF & Fertility

Cosmetic Surgery

Orthopedic Surgery

Dental Treatment

Full Body Checkup

Our Global Reach

Connecting travelers to the world's leading destinations with seamless booking experiences and trusted travel solutions.

Designed for modern international travel with reliable support, flexibility, and convenience at every step.



United States

Our largest trade partner with robust logistics across all major ports. Full customs clearance through Los Angeles, New York, and Houston. Dedicated warehousing solutions with real-time inventory tracking nationwide.

United Kingdom

Key market for premium goods. London-based operations ensure seamless post-Brexit trade compliance with dedicated freight forwarding. HMRC-certified processes for smooth customs declarations and duty management.



European Union

Comprehensive coverage across 27 member states. We navigate complex EU regulations and provide door-to-door delivery continent-wide. Full VAT registration support and EORI number management for hassle-free trade.

Australia

Strategic gateway to Asia-Pacific. We manage quarantine protocols and AQIS compliance through Sydney and Melbourne ports. Biosecurity certified handling for agricultural and food products entering Australia.



Canada

Full North American coverage with CUSMA expertise. Temperature-controlled logistics through Vancouver and Toronto. CFIA-compliant processes for food, plant, and animal product imports. Bonded warehouse facilities across Canada with bilingual documentation support.

WHAT WE OFFER

First World Services

Premium services tailored for clients targeting first world destinations.

01

Visa Processing Support

End-to-end visa handling for the US, UK, Canada, Australia and Schengen—filed with precision, every time.

02

Tour Packages

Curated business and leisure travel across Europe, North America and Oceania with full coordination.

03

Hotel & Accommodation Booking

Trusted hotel reservations at every destination—from budget stays to premium five-star accommodation.

04

Business Delegation Tours

Professional trade visits, exhibitions and B2B networking trips to key international markets.

05

Medical Tourism

Seamless coordination of medical travel to world-class hospitals—appointments, visa and stay included.

06

Immigration Consulting

Strategic advisory on permanent residency and skilled migration pathways to leading economies.

Corporate Services

Luxury & Customized Solutions



PROCESS

Consult > Plan > Book > Execute

Analyse > Route > Book > Assist 24/7

Brief > Design > Coordinate > Deliver

Collect > Verify > Submit > Track

Map > Shortlist > Book > Concierge

Onboard > Setup SLA > Review > Improve

- Corporate Umrah Packages**
 VIP spiritual journeys for executive teams with dedicated concierge.
- Business Travel Management**
 End-to-end travel coordination for global corporate delegations.
- Corporate Event Planning**
 Premium conferences, retreats, and executive gatherings.
- Visa & Documentation**
 Fast-track processing and full compliance management.
- Luxury Accommodation**
 Handpicked hotels and serviced apartments for executives.
- Dedicated Account Manager**
 Single point of contact for seamless corporate service.

200+

Corporate Clients

98%

Satisfaction

24/7

Support

35+

Countries

WHY CHOOSE US?

Trusted by businesses across 35+ countries for relentless quality.



Proven Track Record

200+ satisfied clients with 98% retention rate across international markets.



24/7 Dedicated Support

Round-the-clock assistance ensuring your operations never face downtime.



End-to-End Solutions

From sourcing to delivery, we handle every step so you can focus on growth.



Transparent Processes

Real-time tracking, clear timelines, and no hidden costs at any stage.



Global Network

Established partnerships in 35+ countries for seamless cross-border trade.



Tailored Service

Every solution is customized to your business needs with a dedicated manager.

We don't just deliver services — we build partnerships that last.

4K+

Clients

98%

Satisfaction

24/7

Support

40+

Countries



Thank You

For Your Trust & Confidence

We sincerely appreciate the opportunity to present our services. At Ractrip, we are relentless in ensuring quality at every step — from planning to execution. Your trust drives us to deliver excellence, and we look forward to building a lasting partnership that exceeds expectations.

Together, we can create seamless travel experiences that reflect your standards.

LET'S CONNECT



Facebook



LinkedIn



Telegram



WhatsApp



WeChat

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Dhaka, Bangladesh | Serving Globally

"Building trusted connections across borders."

Md Ruhul Aziz Chowdhury — Founder & Managing Director